

Privacy Policy

Perforated Steel and Specialized Forming (Pty) Ltd (“we,” “our,” or “us”) is committed to protecting your privacy and ensuring that your personal information is collected, used, and disclosed in accordance with applicable laws, including the Protection of Personal Information Act, 2013 (POPIA). This Privacy Policy outlines how we manage your personal information when you interact with us.

1. Information We Collect

We may collect personal information necessary for providing our products and services, including:

- Contact Details: Name, address, email, phone number, etc.
- Financial Information: Payment details for orders and transactions.
- Business Information: Company name, VAT number, and business registration information (if applicable).
- Website Usage: Data collected through cookies or similar technologies when you visit our website.

2. How We Use Your Information

Your personal information is used to:

- Process and fulfil orders.
- Respond to enquiries and provide customer support.
- Comply with legal and regulatory obligations.
- Improve our products, services, and website functionality.
- Communicate important updates, promotions, or newsletters (with your consent).

3. Sharing of Information

We may share your personal information with:

- Service providers assisting us with operations, such as payment processing, logistics, or IT support.
- Law enforcement or regulatory authorities, if required by law.
- Business partners, where necessary, to deliver our products or services.

We do not sell your personal information to third parties.

4. Your Rights

Under applicable law, you have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of your personal information.
- Withdraw consent for processing your personal data (where consent is required).
- Lodge a complaint with the Information Regulator of South Africa.

To exercise these rights, please contact us using the details below.

5. Data Retention

We will retain your personal information only for as long as necessary to fulfil the purposes outlined in this policy or as required by law.

6. Data Security

We implement appropriate technical and organisational measures to protect your personal information from unauthorised access, loss, or misuse.

7. Cookies and Website Tracking

Our website uses cookies and similar technologies to improve user experience and analyse site usage. You can manage cookie preferences through your browser settings.

8. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices of these sites, and we encourage you to read their privacy policies.

9. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Updates will be posted on our website with the effective date.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how your personal information is managed, please contact us:

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